

## Terms of Service

Version 1.0 Last revised: May 18, 2026

The Hey Lefty service, including the website located at heyleft.com and our AI-enabled research and analysis product, application, and any related features and services made available through it (collectively, the “Site”), is owned and operated by Clause Logic Inc d/b/a Hey Lefty (“Company,” “us,” “our,” or “we”). Certain features of the Site may be subject to additional guidelines or rules posted on the Site, which are incorporated by reference into these Terms.

These Terms of Use (“**Terms**”) govern your use of the Site. By accessing or using the Site, or by clicking “I agree” (or a similar button or checkbox) when that option is presented to you, you agree to these Terms on behalf of yourself or the entity you represent, and you confirm that you have the authority to do so. You must be at least 18 years old to use the Site. If you do not agree to these Terms, please do not use the Site.

**IMPORTANT — PLEASE READ SECTION 14 CAREFULLY.** It contains an agreement to resolve disputes through binding individual arbitration instead of in court, and includes a waiver of class action rights and jury trial rights. You have 30 days to opt out of the arbitration agreement, as further described in Section 14.

### 1. Accounts

- 1.1. **Creating an Account.** Some features of the Site may require you to register for an account. When you register, you agree to provide accurate and complete information and to keep that information current. You can delete your account at any time by following the instructions on the Site. We may suspend or terminate your account as described in Section 11.
- 1.2. **Account Security.** You are responsible for keeping your login credentials confidential and for all activity that occurs under your account. If you believe your account has been accessed without your authorization, please notify us immediately. We are not liable for any losses resulting from your failure to keep your credentials secure.

### 2. Access to the Site

- 2.1. **License.** Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Site for your personal use or for the internal business purposes of you and the organization on whose behalf you use the Site. If you use the Site on behalf of an employer, organization, or other entity, you represent that you have authority to bind that entity to these Terms, and references to “you” include that entity. You may permit your employees, contractors, or other personnel to access the Site on your behalf, provided that you remain responsible for their compliance with these Terms. This license does not include any right to resell or commercially redistribute the Site, to make the Site

available to non-authorized users, or to use the Site to develop a competing product or service.

- 2.2. **Restrictions.** You may not: (i) license, sell, rent, lease, transfer, assign, distribute, or commercially exploit the Site or any content on it; (ii) modify, create derivative works from, disassemble, reverse-compile, or reverse-engineer any part of the Site; (iii) access the Site in order to build a similar or competing product or service; or (iv) copy, reproduce, distribute, republish, download, display, post, or transmit any part of the Site except as expressly permitted by these Terms. All copyright and proprietary notices on the Site must be kept intact on any copies you are permitted to make.
- 2.3. **Changes to the Site.** We may modify, suspend, or discontinue the Site (or any part of it) at any time, with or without notice. We are not liable to you or any third party for any such modification, suspension, or discontinuation.
- 2.4. **No Support Obligation.** We have no obligation to provide you with support or maintenance for the Site.
- 2.5. **Ownership.** All intellectual property rights in the Site, its content, and AI Output (as defined in Section 3) — including copyrights, patents, trademarks, and trade secrets — belong to Company or its suppliers. These Terms do not transfer any ownership rights to you, except for the limited access rights in Section 2.1. All rights not expressly granted are reserved.
- 2.6. **Feedback.** If you share feedback or suggestions about the Site with us, you grant us a perpetual, irrevocable, worldwide, non-exclusive, fully-paid, royalty-free license to use that feedback freely, in any manner and for any purpose, without attribution. Please do not submit any feedback that you consider proprietary or confidential.

### 3. User Content & AI Outputs

- 3.1. **Your Content.** The Site allows you to submit information, prompts, files, queries, and other content (collectively, “Your Content”) and to receive output generated by artificial intelligence in response (collectively, “AI Output”). As between you and us, you retain all ownership rights you may have in Your Content.
- 3.2. **License to Process Your Content.** By submitting Your Content to the Site, you grant us a worldwide, non-exclusive, royalty-free license to host, store, copy, transmit, display, modify, and process Your Content solely as needed to (i) provide, operate, secure, and improve the Site, (ii) generate AI Output for you, (iii) comply with applicable law and legal process, and (iv) prevent or address fraud, abuse, and security or technical issues. This license terminates when you delete Your Content from the Site, except to the extent we are required to retain it to comply with law, to enforce these Terms, or where it has been incorporated into aggregated or de-identified data.

- 3.3. **Your Representations.** You represent and warrant that (i) you own Your Content or have all rights necessary to submit it to the Site, (ii) Your Content does not infringe or violate any third party's intellectual property, privacy, publicity, contractual, or other rights, (iii) Your Content complies with these Terms and all applicable law, and (iv) you will not submit through the Site any personal information about any individual unless you have authority to do so.
- 3.4. **Prohibited Content and Use.** You may not submit, transmit, or generate through the Site any content that is illegal, defamatory, fraudulent, threatening, harassing, hateful, or obscene; that infringes any intellectual property, privacy, publicity, or other right; that contains malware or harmful code; or that is intended to (i) interfere with, disable, or compromise the Site or its underlying AI models, (ii) circumvent the Site's safety, content, or security controls, or (iii) extract or reverse-engineer the parameters, training data, or operational details of any AI model used by the Site.
- 3.5. **AI Output.** The Site uses artificial intelligence to generate AI Output in response to Your Content. AI Output is generated automatically and may be inaccurate, incomplete, biased, out-of-date, or otherwise unsuitable for your purposes. You acknowledge and agree that (i) AI Output is not a substitute for professional advice, including legal, medical, financial, accounting, or other advice; (ii) you are solely responsible for evaluating, verifying, and using AI Output, and for any decisions or actions you take based on it; (iii) similar or identical AI Output may be generated for other users; and (iv) we make no representation that AI Output is original, unique, or non-infringing of third-party rights.
- 3.6. **Ownership of AI Output.** As between you and us, Company owns all right, title, and interest in and to all AI Output generated through the Site, including all intellectual property rights therein. Subject to your compliance with these Terms and your payment of all applicable fees, we grant you a worldwide, non-exclusive, royalty-free, non-sublicensable (except as expressly permitted in Section 2.1), non-transferable license to access, view, copy, modify, distribute internally, and use the AI Output generated for you for your personal use or for the internal business purposes of you and the organization on whose behalf you use the Site, including incorporating AI Output into your work product, reports, deliverables, and other materials. This license survives any termination of your subscription with respect to AI Output generated during the term of your subscription. You may not (i) resell or commercially redistribute AI Output as a standalone product or dataset, (ii) use AI Output to develop, train, or improve any product or service that competes with the Site, or (iii) sublicense or otherwise transfer AI Output to any third party, except as incidentally necessary for the uses permitted above. You acknowledge that AI Output is generated based on probabilistic methods and that the same or substantially similar AI Output may be generated for other users; the license granted to you is non-exclusive and we may use, license, or distribute AI Output (or

substantially similar output) to any other party. Nothing in this Section limits any rights granted to us elsewhere in these Terms, including under Section 3.7.

3.7. **Aggregated and De-Identified Data.** We may aggregate, de-identify, or anonymize Your Content and AI Output and use the resulting data for any lawful purpose, including operating, improving, and developing the Site and our other products and services. We will not use Your Content or AI Output to train generalized AI models that are made available to third parties unless we have your prior consent, and we contractually require any AI providers we use to similarly refrain from doing so.

3.8. **Monitoring and Removal.** We may, but are not obligated to, monitor, screen, or remove Your Content. We may remove Your Content or restrict your access to the Site if we believe Your Content violates these Terms or applicable law, or if required by legal process.

4. **Privacy.** Your use of the Site is also governed by our Privacy Policy, which is available at [heylefty.com/legal](https://heylefty.com/legal), and is incorporated into these Terms by reference. The Privacy Policy describes the types of personal data and other information we collect from you or your device, how we use that information, and the circumstances under which we may share it with third parties.

4.1. **Processing of Personal Data.** By using the Site, you acknowledge that you have read and understand our Privacy Policy and that Company will process your personal data and other information in accordance with the Privacy Policy. If there is a conflict between these Terms and the Privacy Policy with respect to the collection, use, or processing of your personal data, the Privacy Policy will control.

4.2. **Cookies and Tracking Technologies.** The Site may use cookies, web beacons, pixels, and similar tracking technologies (“Tracking Technologies”) to collect information about your use of the Site. For details on what Tracking Technologies the Site uses, what information they collect, and how you can manage your preferences, please refer to our Privacy Policy at [heylefty.com/legal](https://heylefty.com/legal).

## 5. **Subscriptions and Payment**

5.1. **Subscription Plans.** We may offer access to the Site on a paid subscription basis. The features included in each subscription plan, the applicable fees, and the billing frequency are described at the point of purchase. By selecting a subscription plan and providing payment information, you agree to pay the applicable fees, plus any applicable taxes.

5.2. **Billing Cycle.** Paid subscriptions are billed in advance on a monthly basis (or other interval disclosed at the point of purchase). Your subscription begins on the date you subscribe and renews automatically for successive billing periods of the same length until you cancel.

- 5.3. **Auto-Renewal.** YOUR SUBSCRIPTION WILL AUTOMATICALLY RENEW AT THE THEN-CURRENT RATE FOR YOUR SUBSCRIPTION PLAN, AND YOUR PAYMENT METHOD WILL BE CHARGED, UNTIL YOU CANCEL. You can cancel your subscription at any time through your account settings or by contacting us at support@heyleft.com. Unless we say otherwise in writing, cancellation takes effect at the end of your current billing period; you will continue to have access to the Site through the end of that period and you will not be charged again unless you resubscribe.
- 5.4. **Early Access; Changes to Our Pricing Model.** The Site is currently offered as an early-access product. We reserve the right to change, replace, suspend, or discontinue our subscription and pricing model at any time, including by changing the features included in any plan, introducing new plans or charges, replacing recurring subscriptions with a different model (such as pay-per-use), or discontinuing paid subscriptions altogether. Auto-renewal is not guaranteed and we may modify or discontinue auto-renewal at any time. We will provide reasonable advance notice of any change that would adversely affect a subscription you have already paid for, and you may cancel your subscription if you do not agree to the change.
- 5.5. **Payment Processing.** Payments are processed by our third-party payment processor (currently Stripe). By submitting payment information, you authorize us and our payment processor to charge your designated payment method for the applicable fees. You represent that you are authorized to use the payment method you provide and that the payment information you submit is accurate. Your payment information is collected and processed directly by our payment processor in accordance with its terms and privacy policy.
- 5.6. **Failed Payment.** If a payment attempt fails, we may retry the charge, suspend or terminate your access to paid features, or downgrade your account. You remain responsible for any amounts due.
- 5.7. **Refunds.** Except as required by applicable law, all fees are non-refundable. We may, in our discretion, offer pro-rata refunds, credits, or other accommodations on a case-by-case basis. To request a refund, contact us at support@heyleft.com.
- 5.8. **Changes to Fees.** We may change our subscription fees from time to time. We will provide you with at least 30 days' advance notice of any fee increase by email or in-Service notice. Continued use of the Site after the effective date of a fee change constitutes your agreement to the new fees. If you do not agree to a fee change, you may cancel your subscription before the new fee takes effect.
- 5.9. **Taxes.** Fees are exclusive of any applicable taxes (including sales, use, value-added, or similar taxes). You are responsible for paying any taxes associated with your subscription, unless we are required by law to collect them on your behalf.

5.10. **Free Trials and Promotions.** From time to time, we may offer free trials or promotional pricing. The terms of any free trial or promotion will be described at the point of offer and may include additional eligibility, duration, and conversion-to-paid requirements. Unless otherwise specified, free trials automatically convert to a paid subscription at the end of the trial period unless you cancel before the trial ends.

5.11. **California Auto-Renewal Disclosure.** If you are a California resident: Your subscription will continue and automatically renew at the then-current rate until you cancel. You may cancel at any time through your account settings or by contacting support@heyleft.com. You will receive renewal notices and other required notices in accordance with California Business and Professions Code Section 17602.

## 6. Copyright Complaints (DMCA)

6.1. **Policy.** We respect intellectual property rights and respond to notices of alleged copyright infringement in accordance with the Digital Millennium Copyright Act, 17 U.S.C. § 512 (the “DMCA”).

6.2. **Notification of Claimed Infringement.** If you believe content available through the Site infringes a copyright you own or control, you may submit a written notice to our designated DMCA agent that includes: (i) a physical or electronic signature of the person authorized to act on behalf of the copyright owner; (ii) identification of the copyrighted work claimed to have been infringed; (iii) identification of the material that is claimed to be infringing and information reasonably sufficient to permit us to locate it; (iv) your contact information, including name, address, telephone number, and email address; (v) a statement that you have a good-faith belief that the use of the material is not authorized by the copyright owner, its agent, or the law; and (vi) a statement, under penalty of perjury, that the information in the notice is accurate and that you are the copyright owner or are authorized to act on behalf of the owner.

6.3. **DMCA Agent.** Notices should be sent to our designated DMCA agent at: Clause Logic Inc d/b/a Hey Lefty, Attn: DMCA Agent, 7761 Diamondback Dr, College Park, MD 20740, or by email to dmca@heyleft.com. Notices that do not substantially comply with the DMCA may not be effective.

6.4. **Counter-Notification.** If you believe that your content was removed or disabled by mistake or misidentification, you may submit a counter-notification to our DMCA agent that contains the information required by 17 U.S.C. § 512(g)(3), including identification of the removed material, a statement under penalty of perjury that you have a good-faith belief the material was removed in error, and your consent to the jurisdiction of the federal district court for the judicial district in which your address is located.

6.5. **Repeat Infringers.** We will, in appropriate circumstances, terminate the accounts of users who are determined to be repeat infringers.

6.6. **Misrepresentations.** Under 17 U.S.C. § 512(f), any person who knowingly materially misrepresents that material is infringing, or that material was removed or disabled by mistake or misidentification, may be liable for damages.

7. **Indemnification.** You agree to defend, indemnify, and hold harmless Company and its officers, employees, and agents from any claims and reasonable costs or attorneys' fees arising out of (i) your use of the Site, (ii) your violation of these Terms, or (iii) your violation of any applicable law or regulation. We may assume control of the defense of any such claim at your expense, and you agree to cooperate with our defense. You agree not to settle any such claim without our prior written consent. We will make reasonable efforts to notify you promptly of any claim we become aware of.

## 8. **Third-Party Services & Other Users**

8.1. **Third-Party Services.** The Site may include links to or integrations with third-party websites or services (collectively, "Third-Party Services"). We do not control, endorse, or take responsibility for any Third-Party Services. You use all Third-Party Services at your own risk, and you acknowledge and agree that the applicable third party's own terms and privacy practices will apply to such use.

8.2. **Other Users.** Your interactions with other users of the Site are solely between you and those users. We are not responsible for any loss or harm resulting from those interactions, and we reserve the right, but have no obligation, to get involved in disputes between users.

8.3. **Release.** To the fullest extent permitted by law, you release Company and its officers, employees, agents, successors, and assigns from all claims, demands, and damages of any kind arising out of or related to the Site, other users, or Third-Party Services. IF YOU ARE A CALIFORNIA RESIDENT, YOU WAIVE CALIFORNIA CIVIL CODE SECTION 1542, WHICH PROVIDES: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY."

9. **Disclaimers.** THE SITE IS PROVIDED "AS IS" AND "AS AVAILABLE." TO THE FULLEST EXTENT PERMITTED BY LAW, COMPANY AND ITS SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR FREE OF VIRUSES OR HARMFUL

CODE. WHERE APPLICABLE LAW REQUIRES WARRANTIES, THEY ARE LIMITED TO 90 DAYS FROM YOUR FIRST USE.

10. **Limitation of Liability.** TO THE MAXIMUM EXTENT PERMITTED BY LAW: (A) COMPANY AND ITS SUPPLIERS WILL NOT BE LIABLE FOR ANY LOST PROFITS, LOST DATA, COSTS OF SUBSTITUTE PRODUCTS, OR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING FROM OR RELATED TO THESE TERMS OR YOUR USE OF (OR INABILITY TO USE) THE SITE; AND (B) OUR TOTAL LIABILITY TO YOU FOR ANY CLAIM ARISING UNDER THESE TERMS IS CAPPED AT THE GREATER OF (i) \$50 USD AND (ii) THE AMOUNT PAID TO COMPANY BY YOU UNDER THESE TERMS IN THE SIX MONTHS PRIOR TO THE INCIDENT GIVING RISE TO THE CLAIM. THE EXISTENCE OF MULTIPLE CLAIMS DOES NOT INCREASE THIS CAP.
11. **Term and Termination.** These Terms remain in effect while you use the Site. We may suspend or terminate your access (including suspending access to or deleting your account) at any time and for any reason, including if we believe you have violated these Terms. We are not liable to you for any such termination. Upon termination, Sections 2.2 through 2.6 and Sections 3 through 14 will survive.
12. **State-Specific Legal Notices.** The provisions in this Section 12 apply only to users to the extent such users are subject to the laws of the applicable states identified below. If a provision in this section conflicts with another provision of these Terms, the state-specific provision controls for users subject to that state's laws.
  - 12.1. **California.** If you are a California resident, you may report complaints to the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs, at 1625 N. Market Blvd. Suite N112, Sacramento, CA 95834, or by phone at (800) 952-5210. Under California Civil Code Section 1789.3, California users of the Site are entitled to the following specific consumer rights notice: The provider of the Site is Clause Logic Inc d/b/a Hey Lefty, 7761 Diamondback Dr, College Park, MD 20740. To file a complaint regarding the Site, or to receive further information regarding use of the Site, send a letter to the above address or contact us at support@heyleft.com. You may also contact the Complaint Assistance Unit at the address and phone number above. If you are a California resident, you may have additional rights under the California Consumer Privacy Act (as amended by the California Privacy Rights Act), including the right to know what personal information we collect, the right to delete your personal information, the right to correct inaccurate personal information, and the right to opt out of the sale or sharing of your personal information. For details on how to exercise these rights, please see our Privacy Policy at heyleft.com/legal.

- 12.2. **Colorado.** If you are a Colorado resident, you may have additional rights under the Colorado Privacy Act (CPA), including the right to opt out of the processing of your personal data for purposes of targeted advertising, the sale of personal data, and certain profiling. For details, please see our Privacy Policy.
- 12.3. **Connecticut.** If you are a Connecticut resident, you may have additional rights under the Connecticut Data Privacy Act (CTDPA), including rights of access, correction, deletion, and data portability, as well as the right to opt out of the sale of personal data, targeted advertising, and profiling. For details, please see our Privacy Policy.
- 12.4. **Virginia.** If you are a Virginia resident, you may have additional rights under the Virginia Consumer Data Protection Act (VCDPA), including the right to access, correct, delete, and obtain a copy of your personal data, and the right to opt out of the processing of your personal data for targeted advertising, sale, or profiling. For details, please see our Privacy Policy.
- 12.5. **Nevada.** If you are a Nevada resident, you have the right under Nevada Revised Statutes Chapter 603A to direct us not to sell certain information we have collected or will collect about you. To exercise this right, please contact us at [support@heylefty.com](mailto:support@heylefty.com)
- 12.6. **Other States.** If you are a resident of another U.S. state that has enacted a comprehensive consumer privacy law, you may have additional rights with respect to your personal data—see our Privacy Policy for details on the rights available to you and how to exercise them.

### 13. General

- 13.1. **Changes to Terms.** We may update these Terms from time to time. If we make material changes, we may notify you by email (at the address on file) or by a prominent notice on the Site. Your continued use of the Site after notice of changes means you accept the updated Terms.
- 13.2. **Governing Law.** These Terms and any dispute arising out of or related to these Terms or the Site will be governed by and construed in accordance with the laws of the State of Maryland without regard to its conflict-of-law principles. For any claim or dispute not subject to the arbitration provisions in Section 14, you and Company irrevocably consent to the exclusive jurisdiction and venue of the state and federal courts located in Prince George’s County, MD. Notwithstanding the foregoing: (a) either party may bring an action in any court of competent jurisdiction for injunctive or other equitable relief to protect its intellectual property rights (including patents, copyrights, trademarks, and trade secrets); and (b) either party may bring an individual action in small claims court for claims within that court’s jurisdictional limits.

- 13.3. **Export.** You agree not to export, re-export, or transfer any technical data or products acquired from the Site in violation of U.S. export control laws or applicable regulations in other countries.
- 13.4. **Electronic Communications.** By using the Site, you consent to receiving communications from us electronically (by email or notices posted on the Site). These electronic communications satisfy any legal requirement for written notice.
- 13.5. **Accessibility.** Company is committed to making the Site accessible to all users, including individuals with disabilities. We endeavor to conform to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, as published by the World Wide Web Consortium (W3C). If you experience any difficulty accessing or navigating the Site, or if you have suggestions for improving accessibility, please contact us at [support@heyleft.com](mailto:support@heyleft.com) or 202-656-2226. We will make reasonable efforts to address accessibility concerns promptly.
- 13.6. **Entire Agreement.** These Terms (together with the Privacy Policy and any other policies or guidelines referenced herein) are the entire agreement between you and Company regarding your use of the Site. If any provision of these Terms is found to be invalid or unenforceable, it will be modified to the minimum extent necessary to be valid, and the remaining provisions will continue in effect. Our failure to enforce any provision is not a waiver of that provision. The word “including” means “including without limitation.” You may not assign these Terms without our prior written consent; we may assign them freely. These Terms bind any permitted assignees.
- 13.7. **Copyright/Trademark.** Copyright © 2026 Clause Logic Inc. d/b/a Hey Lefty. All rights reserved. All trademarks, logos, and service marks displayed on the Site are owned by Company or third parties. You may not use any of them without prior written consent from the owner.
- 13.8. **Contact Information:** [support@heyleft.com](mailto:support@heyleft.com)
14. **Dispute Resolution. Please read this section carefully.** It affects your legal rights, including your right to sue in court and your right to a jury trial.
- 14.1. **Applicability.** Except as described below, you and Company agree to resolve all disputes arising out of or relating to the Site, its services, or these Terms through binding individual arbitration — not in court. Exceptions include: (i) claims that qualify for small claims court, brought on an individual basis; and (ii) requests for equitable relief related to intellectual property (such as trademarks, trade secrets, or copyrights). This arbitration agreement applies to all claims, including those that arose before you agreed to these Terms.
- 14.2. **Try to Resolve First.** Before starting arbitration, the parties agree to try to resolve the dispute informally. The party raising the dispute must send written notice (an

“Informal Notice”) to the other party. Within 45 days of receiving that Informal Notice, the parties will meet by phone or video in good faith to try to work things out.

Company’s notice address: [support@heyleft.com](mailto:support@heyleft.com). If the informal dispute resolution process doesn’t resolve the dispute within 60 days, either party may start arbitration.

- 14.3. **Arbitration Rules.** Arbitrations will be administered by JAMS (www.jamsadr.com). Claims under \$250,000 (excluding fees and interest) will use JAMS’ Streamlined Arbitration Rules; larger claims will use JAMS’ Comprehensive Arbitration Rules. Unless the parties agree otherwise, arbitration will be conducted in the county where you live. All arbitration materials and documents are confidential.
- 14.4. The arbitration request must include: (i) your contact information and account username (if applicable); (ii) a description of the claims and supporting facts; (iii) the relief you’re seeking and a good-faith damages estimate; (iv) confirmation that you completed the informal resolution process; and (v) proof of any required filing fee payment.
- 14.5. **Authority of Arbitrator.** The arbitrator has authority to resolve all arbitrable disputes, including questions about the scope and enforceability of this arbitration agreement — except that courts (not arbitrators) will decide: (i) challenges to the class action waiver below; (ii) disputes about arbitration fees; (iii) whether a condition precedent to arbitration has been satisfied; and (iv) which version of this agreement applies. The arbitrator may award the same relief as a court, but on an individual basis only. The arbitrator’s award is final and binding, and judgment may be entered in any court with jurisdiction.
- 14.6. **Waiver of Jury Trial.** BY AGREEING TO ARBITRATION, YOU AND COMPANY WAIVE THE RIGHT TO A TRIAL BY JUDGE OR JURY FOR ALL COVERED CLAIMS.
- 14.7. **Waiver of Class Actions.** ALL DISPUTES MUST BE BROUGHT ON AN INDIVIDUAL BASIS. NEITHER YOU NOR COMPANY MAY BRING CLAIMS AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS, REPRESENTATIVE, OR COLLECTIVE PROCEEDING. The arbitrator may only award relief on an individual basis. If a court finds this class action waiver unenforceable as to a specific claim, that claim may be litigated in state or federal court in Maryland; all other claims remain subject to arbitration.
- 14.8. **Attorneys’ Fees.** Each party bears its own attorneys’ fees unless the arbitrator finds a claim was frivolous or brought for an improper purpose.
- 14.9. **Batch Arbitration.** If 100 or more substantially similar arbitration demands are filed against Company within a 30-day period by the same law firm or coordinated group, JAMS will batch them into groups of 100 and appoint one arbitrator per batch, with one set of fees per batch.

- 14.10. **Opt-Out.** You may opt out of this arbitration agreement within 30 days of first accepting these Terms by sending written notice to: support@heyleftty.com. Your notice must include your name, address, and a clear statement that you wish to opt out. Opting out does not affect any other part of these Terms.
- 14.11. **Severability.** If any part of this arbitration agreement is found invalid, it will be modified to the minimum extent necessary to make it enforceable; the rest of the agreement remains in effect.